



Ofran Ofragola: Giving & Receiving Unconditional Love

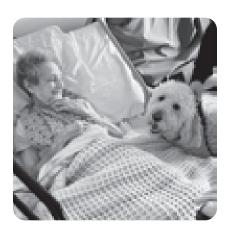
All you Love is all you need.

~ John Lennon/ Paul McCartney

A hit by the Beatles in the late 1960s, "All You Need is Love" has need is love, endured for generations as the anthem for unconditional love. In Christian terms, unconditional love doesn't depend on the attitudes or actions of the recipient; it is merely extended.

> Nowhere can unconditional love be witnessed more than at Francis House

— extended by the staff and volunteers to residents and families alike.



In her own individual and special way, Frances Fragola, now 92, has become the embodiment of unconditional acceptance and affection. This is only fitting because, according to her son, Dale, it's how she's lived her life.

Fran joined the Francis House family as a resident before the holidays last fall. Upon arrival, she had one request: that strings of Christmas lights be put up and that her collection of Christmas décor fill her room. She loves the holiday so much — and expressing it — that over the years she earned the nickname "Mrs. Christmas" by family, friends and neighbors. Sharing the joy of the season was how Fran came to be embraced by everyone in the house.



Fran grew up on Syracuse's north side and began working at age 16. She eventually married and settled in Liverpool. Years later, after a divorce, Fran embraced her role as a single mother and sole provider to the couple's two young boys, John Jr. and Dale. To keep the little family together, Fran worked two jobs: at a local pharmacy and then at Sam Dell Dodge as a bookkeeper until her retirement in 1995.

During her life, Fran Fragola extended unconditional love to her two boys, sacrificing as she raised them and as they became adults. Dale describes his mother as having wisdom, recalling that he and his brother would often say "mom was right" and "we should have listened to mom."

Growing up, John Jr. and Dale came to admire Fran's loving nature and her work ethic, as well as everything she did to take care of her family and her home. She enjoyed mowing the lawn and shoveling snow and loved to bake, especially her signature Pizzelles, traditional Italian waffle cookies.

While John Jr. moved to California, Dale remained at home, returning the same unconditional love to his mother that he had received as a son. Dale, who retired several years ago from Chrysler - New Process Gear, had purchased the family home where he still resides and where he cared for Fran for many years.

CONTINUED ON PAGE 3

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News From Our House is distributed free to friends of Francis House. To update your mailing address, contact us at info@francishouseny.org or 315-475-5422.

EXECUTIVE DIRECTOR'S MESSAGE



I have met so many wonderful residents, family members, volunteers, and community members in the two-and-a-half years I have been at Francis House. Each person is eager to share a story about the impact Francis House has had, or is having, on their life. To listen to each experience has been a blessing to me. Sister Kathleen Osbelt's beautiful vision and mission continues.

As you read our newsletter, you will see how Francis House has grown with the addition of new staff. As Sr. Colette would say, "You

are not here by chance, God has placed you here at Francis House." Each person has brought to Francis House not only their talent, but a heart of compassion and a genuine commitment to carry forward our mission; honoring the past and bringing fresh ideas and perspective to the future. Each staff member has a job that makes a difference in the lives of others. As Mother Theresa once said, "I can't do what you can do—and you can't do what I can do—but together we can do something beautiful for God."

That beauty is seen in little moments every day. The family members who experience peace and comfort after their loved one is welcomed to Francis House, the special milkshake or ice cream sundae prepared by a volunteer and delivered to a resident, or the youth auxiliary member who delivers a bountiful supply of paper towels after a school fundraiser.

Francis House is so grateful and appreciative of every person and group that is part of our family—and everyone in our community who supports us. Mother Theresa was right... together we can do something beautiful for God. As you read through our newsletter I hope that you feel a sense of pride for being part of the beauty that is Francis House.

Many blessings,

Mary Anne Hankins, Executive Director

OUR MISSION STATEMENT

Francis House provides a home and extended family to persons with terminal illnesses so they can die with dignity surrounded by the unconditional love of God. We will use our lived experience as a resource for others.

Core Values of Francis House

Compassion, Unconditional Acceptance, Respect, and Dignity.

CONTINUED FROM PAGE 1

Keeping Dale and Fran company over the years were their beloved canine companions: Magic, then Curly, both Sheepdogs. Missing the companionship and loyalty a dog shares with its owner, they acquired a six-week-old Goldendoodle fourand-a-half years ago and named him Maneater, after one of Dale's late golfing buddies. Manny, as he's called, has become a regular visitor to Francis House and beloved by everyone at the residence. Dale visits his mom daily for four to five hours, and Manny nuzzles with Fran and awaits affection and treats from the staff.

Today, Fran continues to delight in several indulgences: candy, sweets and having her hair and nails done weekly by Kathy, who provides these services as a volunteer. Dale, who describes his mom as determined, strong willed and good natured, is inspired by her continued embrace of life and sharing of her joy.

Fran says it was divine intervention that she became a resident of Francis House. She credits sharing her name with St. Francis of Assisi. He is known to have said, "Remember that when you leave this earth, you can take with you nothing that you have received, only what you have given: a full heart, enriched by honest service, love, sacrifice and courage."

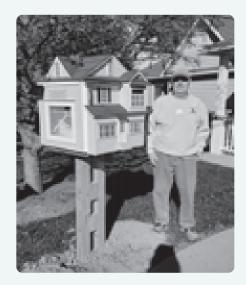
Over many years, Fran Fragola has embodied the qualities St. Francis ascribed to a life well lived. These same qualities have been returned to her — unconditionally — by the Francis House family. As the song says, all you need is love; love is all you need.

Written by Cheryl Abrams

Volunteer Spotlight: MEET TOM RICHARDS

When did you begin volunteering for Francis House?

I learned of Francis House in 2002 through my employer, Agway. Francis House was a beneficiary of our golf tournament. In 2006, I moved to South Carolina, where I had previously been stationed when I served in the Air Force. I returned to Syracuse in 2018 and came back to Francis House as a maintenance volunteer.



What drew you to volunteer at Francis House?

The impact that Francis House

has is tremendous. We help people when they are most vulnerable. It's about helping the families as much as the residents. Francis House rejects the idea of turning away from people at the end of their life, which so many people seem to do. Francis House is all about unconditional love.

What is your favorite part about volunteering here?

It's the people, including the residents. There's one resident I remember well. She was from the Dingle Peninsula of Ireland, and she was a resident here just when I was planning a trip there. We bonded over travel. I also enjoy visiting with the residents who are veterans.

A passion of yours is woodworking. You built and installed a book lending library, modeled after the original Francis House. And, you have also built a bookcase, Tau cross, and cherry frames for us. How did this passion start?

I originally learned from my father. I was a high school Spanish teacher for seven years and started building with wood over the summers. I would make different things to sell for extra income. I remember one year I made wooden rocking horses that my wife and I sold all the way up until Christmas.

The Francis House book library was a big project. It took about five months to build. At first, the plan was for it to be just a regular book lending box. Then we decided to design it to look like the original Francis House at 108 Michaels Ave. I used historic photos we found in Francis House brochures as references. Then I had to think about how to weatherproof it. So I took siding from the original house and cut it into strips, and used original house shingles for the library roof. Then we thought, how will people know what it is? So I cut the big windows into the side. My son asked, what about when it's dark? So we added the light inside. At first it was just going to be battery powered, but then I found the solar panel.

Note: The Francis House Little Library is located behind Francis House, near the 114 entrance.

AUXILIARY NEWS

2023 AUXILIARY ANNUAL MEETING, LUNCHEON & FASHION SHOW





Bev & Co. Boutique owners Ashley Neiderman (l) and Renee Neiderman

Thank you to Melissa Braun (center) and Kate Bushnell (right) for co-chairing the 2023 Auxiliary Luncheon & Fashion Show held on May 18. They are pictured here with Auxiliary President Alicia Burgun (left).



We are grateful to Bev & Co. Boutique owners Renee Neiderman and Ashley Neiderman for providing the fashions for the models and for setting up a mini-boutique at the 2023 Auxiliary Luncheon and Fashion event.



Francis House staff modeling the fashions were (left to right) Michelle Kirsh, Paige Defreitas, Sister Colette Walter, Laura Grasselli, Patty Kirwan, and Tom Wilcox.





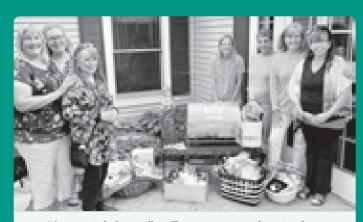




The 2022 Fabulous Fall Raffle raised an impressive \$14,380 for the Auxiliary. Raffle prize winners were Cynthia Kizer, Lisa Fournier and Nancy Skahen. Basket winners were Fran Zirilli, Kathy Bagnett, Kristin Wendler, Janiece Lorey, Lisa DiMiceli and Dawn Falge. Congratulations to all!

The 2023 Fabulous Fall Raffle is coming up soon! Check the Francis House website and social media pages for announcements!

Thank you to Kathy Sportelli and Mary Virgil for their years of dedicated service to the Auxiliary Board. And a warm welcome to new board members Cathy Bonacci, Lisa Kanerviko, Sue Petrocci, Pam Quinn and Ann Marie Warner.



The 2022 Fabulous Fall Raffle committee members Auxiliary President Alicia Burgun, Mary Virgil, Sally O'Herin, Kathy Martin, Patte DeStaffan, Kathleen Conway, and Denise Usherwood.



YOUTH AUXILIARY NEWS



The Francis House Youth Auxiliary, led by Advisor Kristen Foote, has grown to 26 members representing most area high schools. Recent meetings have featured educational presentations and participation in group service projects. On March 26, the group assembled Easter baskets for residents.

MEET CO-PRESIDENT MARY SULLIVAN



Mary just recently graduated from Christian Brothers Academy. She is the daughter of Deb and Charles Sullivan of Jamesville, New York.

Mary's high school interests included running as a member of the Cross Country and Track teams; participating in Mock Trial and band; skiing; and volunteering at Francis House.

Mary joined the Youth Auxiliary because she watched her mother care for her grandparents at the end of their lives and she wanted to be part of an organization that carries out this much-needed ministry with compassion and love. Mary loves being part of FHYA because it gives her an opportunity to meet students from other schools and form friendships rooted in the spirit of compassion, openness and understanding. She also enjoys being able to get her hands dirty and help out with activities such as pie baking, making home cooked meals for residents, and the annual spring garden clean up.

This fall, Mary will be a freshman at the University of Notre Dame, where she will major in Biology.

YOUTH AUXILIARY UPDATE



The April 16 meeting featured a presentation by Chick Fil-A owner Betty Szatkowski. Mrs. Szatkowski started the presentation by posing a question to the group, the same question she asks each

potential employee during an interview: "What makes you remarkable?" Youth Auxiliary responses included, "I am easy to talk to," "I'm dependable," "I am able to balance school, extracurricular activities and social life," "I have good time management skills," and "I am a good brother."

She then presented the company's "Winning Habits" that not only develop leadership skills, but also provide a "remarkable experience" for each customer and strengthen camaraderie among co-workers. The presentation provided great "nuggets" of advice that Youth Auxiliary members will undoubtedly find useful in school, places of employment, during interviews, and through life in general.

Chick-fil-A Employees Winning Habits

Radical Accountability
Proactive Communication
Intense Focus
Positive Attitude
Relentless Hustle
Personal & Collective Responsibility



Congratulations to our Graduating Seniors

Brian Trivison Chloe Ward Grace Catalano Jack Albala Jack Griffith Logan Battaglia Luke DeLorenzo Mary Sullivan Sean Lowther Sydney Lodato



Thank you to our 2022 Sponsors!

Your contribution to our event, combined with proceeds from our auction, raffle and prize houses, enabled us to raise more than \$290,000.

The event committee, together with the Francis House family of caregivers, volunteers, board members, auxiliary, youth auxiliary, and staff extend a heartfelt thank you to our 2022 sponsors.

MAJOR SPONSORS

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Tucker-Haskins and Associates





the *Mαte* Place Like Home

, October 11, 2023 m. - 8:30 p.m.

1, at 5:30 p.m. at the New York State Fair nsform our venue into the familiar and vent that the community has loved and

The auction — featuring hundreds of it digitally and in-person as a centerpiece \$50 per person and includes six gourmeand desserts.

INTERESTED IN SUPPORTIN

To join this event as a sponsor, advertise contact Laura Grasselli at lgrasselli@fryou can save Francis House the cost of mailing an invitation and register anyting

Visit TNPLH2023.givesmart.com or so QR code on this page to register or to re our 2023 sponsorship packages!





Art & Anne Palermo, 2023 Event Chairs

"We actively support the mission of Francis House. The staff, caregivers and volunteers provide exceptional compassion

and care to the residents. We look forward to working with the Francis House steering committee and event vice-chairs, Mark and Sandy Baker, to plan this year's event. We want to thank the community for their overwhelming generosity in supporting this event."

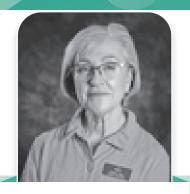


Mark & Sandy Baker, 2023 Event Vice Chairs

"The work that Francis House does in our community is one of the greatest gifts people can receive. We are honored to be serving

with Anne and Art Palermo in support of the exceptional staff, caregivers, and volunteers who make the mission of Francis House a reality. There's No Place Like Home has special meaning to the thousands of families whose lives have been touched by this organization."

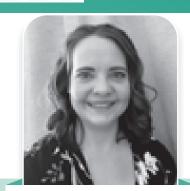




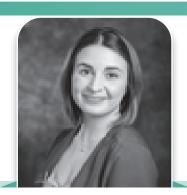
DEB CLARY Finance Administrator



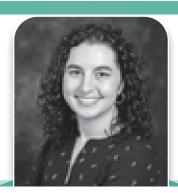
DAVID FORREST
Menu Coordinator



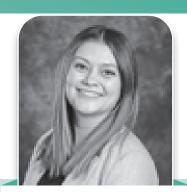
LAURA GRASSELLI Event Manager



TESSA HARPER Human Resources



MICHELLE KIRSH Volunteer Coordinator



EMILY MINNOEDevelopment Assistant



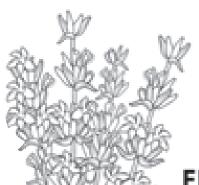
STEPHEN RUSINKO Donor Data Specialist



TOM WILCOX House & Grounds Manager



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FRANCIS HOUSE EDUCATION PRESENTS

THE BOUNDLESS COMPASSION RETREAT AUGUST 25-29, 2023

Begins Friday evening - Tuesday afternoon 4 night in-person residential retreat Commuter option also available

Explore what it means to embrace oneself and all beings within the circle of compassion

Experience the opportunity to deepen and expand your innate capacity for compassion

The Boundless Compassion retreat is a transformative process developed by well-known author Jayce Rupp. The retreat explores the many-layered components of compassion, including compassion as a way of life, self-compassion, and compassion related to suffering, marginalization, and creation. Presentations include insights from theology, spirituality, sociology, science, ecology, and psychology. Led by Certified Boundless Compassion facilitators Sr. Mary Dean Pfahler and Deacon George J. Welch, the retreat offers quiet reflection time, small group process, community prayer, and serves as a catalyst for a renewed commitment to becoming a compassionate presence.

Christ the King Retreat Center 1500 Brookford Road, Syracuse, NY 13224

Scan the QR code with your smartphone camera for more information and registration or call 315-475-5422, ext. 348



GRATEFUL FOR GRANTS

We are honored to have received grants from the following organizations this past year:

- ▶ The Jim and Juli Boeheim Foundation
- ▶ The Mother Cabrini Health Foundation
- ▶ The Saint Agatha Foundation
- ▶ The Richard Mather Fund
- ▶ The Wikstrom Foundation

FRANCIS HOUSE AWARDED 2023 YOUR CAUSE CHARITY

Thank you to Upstate Medical University for selecting Francis House as the University's 2023 Your Cause charity!

HOSPICE SPECIALIST OF THE YEAR

Congratulations to Francis House caregiver Margaret Drew for receiving the Nascentia Health Hospice Specialist of the Year award for her work as a Francis House health aide.



YOUR KINDNESS IS A BLESSING TO US

Thank you, from all of us at Francis House, for your notes of appreciation. Notes and cards we receive are posted where all staff and caregivers can read them.

"To me, Francis House is a House of Angels. Please know how much I appreciate everything you did for my wife."

"Thank you for the love, care, and compassion you gave to my beloved daughter. We loved her dearly and know that you all did, too."

"It's nearly impossible to express my gratitude for the care and compassion my Dad was shown from the staff and volunteers. Their kindness and dedication was remarkable."

"I've been going to Francis House for 30 years as a Deacon. Sister Kathleen was a dear friend. I know she is so proud of the work you are doing every single day."

Wizar Donation

Your donation of a car, truck, van, or motorcycle can directly support the Francis House mission. Thanks to our trusted partner, Car Donation Wizard, the donation process is easy.

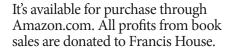




Call the Car Donation Wizard at 877-957-2277 or visit the Francis House website for more information.

SISTER KATHLEEN OSBELT'S BOOK

We're sure you'll find inspiration in "Glimpses Of God...In You And Me," authored by our beloved founder, Sister Kathleen Osbelt.





One reader posted on the Francis House Facebook page, "I will be re-reading this book... forever. Do yourself a favor and enjoy this book."

MAKE A DIFFERENCE IN SOMEONE'S LIFE

Become a Francis House Volunteer

If you have a desire to share your time and talents as a volunteer, please consider Francis House. We offer morning, afternoon, and evening shifts seven days a week.



Contact Rea Carver, volunteer manager, or Michelle Kirsh, volunteer coordinator, at volunteer@francishouseny.org or call 315-475-5422.

GIVE TODAY!

As a community care home, Francis House does not receive insurance reimbursement, nor do we receive any federal, state or local funding. We rely solely on the generosity of our donors to operate.



We invite you to support our mission by scanning the QR Code with your smartphone camera or by mailing your contribution in the envelope provided. Your gift will support our highest priorities: to ensure every resident can be welcomed into Francis House regardless of their ability to pay, to ensure that we continue to attract and retain the very best care staff, and to expand our role as an educational resource for all individuals and families facing end-of-life care.

On behalf of the many residents and family members whose lives will be touched by your generosity, we thank you.



THE GIFT THAT KEEPS ON GIVING

We are grateful to the growing list of donors establishing recurring donations through our website. Giving 'automatically' with a gift of any amount supports Francis House year-round and reduces our printing and

mailing costs. Donors can choose to give monthly or quarterly and may designate donations in memory or in honor of someone special.



Walkway Of Blessings

Dedicating an engraved brick is a beautiful way to remember or honor someone who has been a blessing in your life. To have a brick installed this fall, we invite you to place your order by July 15.

You can complete an

order form and make your gift of \$100 online or call Francis House at 315-475-5422. Scan the QR Code with your smartphone camera or find the Walkway of Blessings information under *Giving Opportunities* on our website.



WISH LIST

FOOL

- Campbell's Soups (10.75 oz): Tomato, Chicken Noodle
- Coffee: Decaf, regular
- Cookie Mixes: All Types
- Cooking oils: Canola Oil, Extra Virgin Olive Oil
- Fruit and Granola Bars
- Hellman's Mayonnaise (30 oz)
- Individual Snack Items: Nuts or Dried Fruits, etc.
- Juice (64 oz): Apple, Cranberry Juice Cocktail
- Pancake Mix
- Pancake Syrup
- Pudding Snack Packs: Vanilla, Chocolate
- Soda (2-Liters): Ginger Ale, Pepsi/Coke
- Sugar: Confectioners, Granular, Light Brown
- Tuna (5 oz Cans): Solid White Albacore in Water

HOUSEHOLD

- Dishwasher Tablets
- Fabric Spray
- Fabric Softener Sheets
- Febreze Air Freshener Spray (Linen & Sky)
- Hot Liquid Cups with Lids
- Hydrogen Peroxide Toilet Bowl Cleaner
- Laundry Detergent Liquid
- Laundry Detergent Sheets
- Liquid Hand Soap
- Liquid Fabric Softener
- Napkins
- Paper Towels Always in Need
- Room Deodorizers
- Swiffer Sweeper Cloths: Dry and Wet
- Toilet Paper: Septic System safe
- Trash Bags: Unscented 13 and 30 gallon

MISCELLANEOUS

- Batteries: 9-Volt
- Copy Paper (8.5 x 11): White and Color
- Food Gift Cards: Aldi, Price Chopper, Tops, Walmart, Wegmans
- Home Improvement Gift Cards: Lowe's, Home Depot
- Postage Stamps

SUPPLIES

- Adult Briefs with Tabs (Not Pull-Ups): Unisex, Extra Large
- Baby Wipes: Unscented Always in Need
- Chapstick/Lip Balm
- Denture Cups
- Essential Oils: Eucalyptus, Lavender, Peppermint
- Exam Gloves: Latex-Free, Powder-Free, Size Large
- Microwavable Heat Packs (Neck and Shoulder)
- Medical Chucks
- Mouthwash (No Alcohol)
- Shampoo Caps
- Toothpaste
- Unscented Lotion
- Women's Deodorant (No Aerosol)



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Support Francis House.



Scan here to make a gift.

WE PRAY FOR OUR RESIDENTS WHO HAVE DIED FROM JUNE 1, 2022 - MARCH 31, 2023

Martha Albanese Nancy Albrecht Martha Anderson James "Jim" Antonacci Margaret Barry Kathleen "Kathy" Bartley Rose Bashaw Linda Baxter Barbie Beckley Teresa "Terry" Beresik John Berry William "Bill" Bertrand David "Dave" Bigsby James "Red" Borchik Rita Bova Elma Boyko Patricia "Pat" Brissett-King Mary "Pat" Bronner Terry Burak Patricia "Pat" Burke Michelle Burst Marion Byne Robin Carr Teri Castaldo Deborah "Debbie" Chapman **Jean Chewens** Willie Coker Genevieve Conboy Donna Condron Mark Contos Ethel Cooke

Edmond "Ed" Cooper Phillip "Phil" Dannible Charles "Chuck" Dattler **Jennifer Davis** Timothy "Tim" Decker John Delia Diana DeLong Sandra "Sandi" DiBianco Thomas Diorio Willa Dixon John Donohue Sharry Doyle Laura Drake Maime Duncan Genevieve Duszak Christine Edinger Virginia "Ginny" Egnoto Jean Endieveri Joseph "Joe" Falge Therese Fegley Nanette Fiaschetti Willie "Will" Florence Robert "Bob" Gang, Jr. Mary Gangemi Yvonne Gantley Louise Gentile John Gleason Kimberly "Kim" Grehl Gary Grieshaber Linda Grosso Marjorie Harrison

Joanne Heisler Elizabeth "Joyce" Hinkle Philip "Phil" Hogan Patricia "Pattye" Hubbard Maximilian "Max" Jaegar Norma Janowski David "Dave" Joy Shirley Kalin Carolyn Kelleher Alice Kieffer John Klein Colleen Krause Joanne "Jake" LaCasse Gaetano "Guy" Lamacchia Anna Maria Lattanzio Mary Lawless Roland "Ron" Laxton Ethelina "Tiny" Leone Milton Loayza Barbara "Bobbie" Long Virginia "Ginny" Longo Tammie MacDaniels Mary Jo Macri Robert "Bob" Madison Gerald Mahoney Barbara Maniaci Ruth Marshall Maurice "Joe" Monti Carol Montouri Norma Moore Eugenia Moore

Catherine "Cathy" Morawski Steven Moses Karen Nezelek Donald "Don" Nickels Josephine "Josie" Nigolian Edith O'Connell Edith Oliver William "Grady" Palmer Priscilla Patton Dennis Pealo Thomas "Tom" Perkins Bernard Pilger Sueann Pinkston Albert "Al" Pisegna Joann "Marie" Piston Stanislay "Stan" Ponca Annette Ponto Vincent "Ted" Prindle Shirley Procopio Nancy Prue Henry "Hank" Putz Virginia "Ginnie" Rand Gary Raymer Joanne Rittell David Robinson Andris "Andy" Rugelis Barbara "Barb" Sabatino Martha Schmidt Charles Schubert Palma "Parmie" Scicchitano Maureen Scripa

Martin "Marty" Sheridan Karen Sica Joseph "Joe" Slocum Constance "Connie" Smithers Barbara Stine Dr. Paul Stobnicke W. Porter Stone Parker Stone Penelope "Penny" Talomie Norma Tarbell Mark Teaken Peggy "Nakia" Thomas Donna Thompson Thomas "Tommy" Tinsley John "Jack" Tobin Paul Touranioe George Uy Philip "Phil" Viau Pamela Way Graydon "Grady" Wheeler Barbara "Barb" Wilburn Patsy "Patti" Wilson Susan "Sue" Witteman Rebecca "Becki" Wood Thomas Zalewski